



Aspyre enables effective programme and project management across Local Health Community



Looking for a solution to help with the sharing of information and to provide comprehensive reporting, Coventry & Warwickshire Local Health Community (CWLHC) rolled out Aspyre – Mosaique’s web-based Portfolio, Programme and Project Management (PPM) solution.

CHALLENGE

- CWLHC wanted to embrace technology to help with efficient programme and project management and avoid duplication of effort.
- The organisation was keen to promote best practice and sharing of information.
- Reporting on programmes of work was time-consuming and laborious and CWLHC were keen to find a solution to resolve this.

SOLUTION

- Following a successful pilot, CWLHC proceeded to roll out Aspyre in other areas – Mosaique’s web-based portfolio, programme and project management application.
- Aspyre is used to hold centrally all information relating to programmes and projects and enables the CWLHC to work effectively in collaboration.

RESULTS

- CWLHC is now able to capture and share lessons learned potentially saving project managers significant work.
- All project information is held centrally and, at a glance, users can identify the status of a project and any risks and issues.
- Different areas of CWLHC can now more easily work in collaboration.
- Using Aspyre, reporting has been simplified.

CWLHC consists of six NHS organisations: South Warwickshire Foundation Trust, George Eliot Hospital, NHS Coventry and NHS Warwickshire, Coventry and Warwickshire Partnership Trust and University Hospitals Coventry and Warwickshire NHS Trust. The local health community is committed to a sustained focus on information management and technology (IM&T) and making IM&T central to the delivery of healthcare reform, supporting patients in their choices and helping to deliver better patient care.

Challenge

At the start of the year, CWLHC was working on a variety of NHS projects aimed at improving patient care, including Telehealth initiatives and a Child Health project, with the IM&T Programme Office providing vital IT support. It was essential that all CWLHC projects were tracked and monitored effectively, to ensure that schedules were maintained, budgets managed and internal duplication of work avoided.

Keen to encourage best practice and to obtain consistent reporting, CWLHC identified the need for a tool that would facilitate the sharing of project-related information.

CWLHC was also keen to find a solution that would centrally hold all information related to a project and help project managers reduce time spent producing monthly highlight reports.



Solution

CWLHC decided to pilot Aspyre, a web-based, portfolio, programme and project management software application designed to help with the successful delivery of programmes and projects.

Aspyre provides full project visibility across an organisation, saving all project data into a central repository. This enables all those involved in an initiative to track progress and provide real time updates to their relevant areas of work. Project and Programme managers benefit from being able to review and manage a project rollout using Aspyre's intuitive screens and automatically generate reports on each aspect of the project, from risks and operational issues, to costs, documents, external resources, and individual stakeholders.

Managers can also capture benefits as the project rolls out and access additional projects managed in Aspyre in order to review lessons learned and best practice recommendations that can be applied to current work in progress.

Results

After a successful pilot period, CWLHC rolled out Aspyre on a variety of projects and individual Trust programmes including the Coventry Commissioning

Programme. The resultant visibility and sharing of information is now deemed crucial to the achievement of the Programme Office's objectives and is helping to save CWLHC's project managers considerable amounts of time.

Paul Gordon, CWLHC IM&T Programme Manager, explains: "If one Trust is doing something internally, for example rolling out a new clinical system at a hospital, all information relating to that project is entered into Aspyre and is held centrally.

"If another Trust then wants to work on a similar project, they now have immediate access to all details relating to the first project and can learn from the process and adopt best practice."

Aspyre is predominately used by project managers and administrators and has been extremely successful in helping reduce the amount of time it takes to produce consistent highlight reports. These reports can be generated in a matter minutes, as all information is kept up to date and is held in one place.

Training for Aspyre was delivered in-house by Mosaïque and the majority of project managers trained were amazed at how easy it was to use. Mosaïque is always available to offer technical support and help configure Aspyre for projects with specific requirements.

Paul Gordon is convinced that Aspyre could be used far more widely within the NHS: "With many Trusts looking to maximise its use of information resources, I believe Aspyre will enable the smooth transition to this sharing of information.

"Thanks to Aspyre, we are now able to standardise our processes and accurately document project information and share it appropriately between people and organisations. Aspyre can be used to effectively communicate to the right people. It is already saving us significant amounts of time and is allowing our shared service goal of increasing effectiveness and efficiency to become a reality."